Initial Assessment

Category	Impact
Buildings and Infrastructure	Construction
	Use
	Land use in development

Transport	Demand Reduction
	Decarbonisation of Transport
	Public Transport
	Increasing Active Travel

Energy	Decarbonisation of Fuel
	Demand Reduction/Efficiency Improvements
	Increasing infrastructure for renewables generation

Economy	Development of low carbon businesses
	Increase in low carbon skills/training
	Improved business sustainability

Influence	Awareness Raising	
	Climate Leadership	

Resource Use	Water Use
	Food and Drink
	Products
	Services

Waste	Waste Reduction			
	Waste Hierarchy			
	Circular Economy			
Nature/Land Use	Biodiversity			
	Carbon Storage			
	Flood Management			

Adaptation	Exposure to climate change impacts
	Vulnerable Groups
	Just Transition

Description of Project Impact		
N/A		
N/A		
N/A		

N/A		
N/A		
N/A		
N/A		

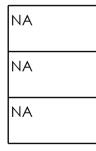
N/A
It is envisaged that the system replacement will result in some efficiencies in terms of ways of working. Overall this could have a minor impact efficiency - i.e. more work done for
N/A

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It is possible that more service use will be pushed online through self-serve channels. We still currently receive physical application forms for some service areas.

The current product is hosted by Capita. The company has committed to be net zero by 2035 https://www.capita.com/PPN-06-21/carbon-reduction-plans. There are only a handful of suppliers in a somewhat monopolistic market sphere, and as such would not expect

Score			
NA	10	The project will significantly increase the amount of	
NA	9	CO2e released compared to before. The project will increase the amount of CO2e released compared to before.	
NA	8	The project will maintain similar levels of CO2e	
	7	emissions compared to before	
NA	6		
NA	5	The project will achieve a moderate decrease in CO2e emissions compared to before.	
NA			
NA	4		
	3		
NA	2	The project will achieve a significant decrease in CO2e emissions compared to before.	
7	1		
NA	0	The project can be considered to achieve net zero CO2e emissions.	
	Carbon Negative	The project is actively removing CO2e from the atmosphere.	



NA
NA

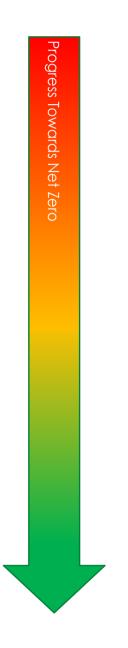
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